BHUTANESE AUSTRALIAN ASSOCIATION OF SOUTH AUSTRALIA INC. (BAASA)

Service Security Progress Property



The Bhutanese Australian Association of South Australia Inc. (BAASA) is an inclusive, non-for-profit organisation, which strives to assist the Bhutanese community resettled in South Australia. It was formed in 2009 with the mission to work collectively, in good faith, to provide the community members with the wide range of services and security and assist to realise all round of progress and prosperity.

ANNUAL REPORT 22 December 2019- 24 April 2022



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Acknowledgement

BAASA acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea, and community. We pay our respects to them and their cultures, and to elders both past and present.

Message from the Chairperson

Throughout the BAASA executive term 22 December 2019- 24 April 2022, we had to face lots of challenges due to covid-19 pandemic and had to postpone and cancel our scheduled events due to covid-19 restrictions enforced by the Australian governments by considering the health, safety, and wellbeing of community members. However, we were able to deliver our services continuously to the community members despite the unprecedented and difficult time. In the meantime, BAASA has also received the continued supports, collaboration and cooperation from our community members which motived us to move ahead to serve our community for its development.

Some of the significant achievements and success made by Bhutanese Australian Association of South Australia Inc. (BAASA) 22 December 2019- 24 April 2022 were taking initiative to assist the community members to find sustainable employment opportunities at the various industries to improve their financial independency and engaged the community member in the positive manner. Our association has liaised with the various horticulture industries and was able to assist more than 50 community members to gain both permanent and casual positions at horticulture industries.

BAASA also engaged the community members by partnering with the different service providers, governmental and no-governmental organisations throughout the tenure. These achievements wouldn't be possible without enormous support, collaboration, and cooperation of all executives, volunteers, and community members. I appreciate to the dedication and efforts that all executives have put towards community development. It was my huge privilege to lead this vibrant organization for two years term period and would hope that our association will continue to serve our members in best possible manner for the betterment of our community. Our organization emphasizes and encourages the engagement of community members to attain the positive outcomes. BAASA always ensures to deliver the quality services to the community and seeks the constructive feedback to improve our services.

I would like to extend the sincere gratitude and acknowledge to everybody who have involved and assisted BAASA, executive members, community members, communities' organisations, different service providers, sponsors and volunteers and Australian governments for your continued assistance, collaboration, and cooperation to achieve our organisational goals and motivate to serve our community continuously.

Sincerely

Lal Bahadur Rai Chairperson BAASA Inc.

BAASA INC. Executive Board between 22 December 2019- 24 April 2022

Chairperson: Mr.Lal Bahadur Rai

Vice-Chairperson: Mr. Mohan Bhattarai

Secretary: Mr.Kamal Dahal

Treasurer: Miss Kushum Chapagai Public Officer: Mr.Mohan Hangkhim

BAASA INC. Extended Board between 22 December 2019- 24 April 2022

Cultural Coordinator: Mr. Dhan Rup Biswa Disability Coodinator: Mr. Krishna Basnet

Introduction

BAASA is an inclusive, non-for-profit organization, which strives to assist the Bhutanese community resettled in South Australia. It was formed in 2009 with the mission to work collectively, in good faith, to provide the community members with wide ranging services and security, and to help realize all-round progress and prosperity. It also works tirelessly to promote and develop cross cultural bonding and good relationships with the broader Australian community and institutions and participates in environmental conservation activities.

This is sixth Annual report by Bhutanese Australian Association of South Australia (BAASA) presented at the Annual General Meeting that was held on 24 April 2022 in Adelaide, SA. The report has included the details of community activities that we have rendered throughout our term from 22 December 2019 till our AGM on 24 April 2022. BAASA Executive board between 22 December 2019- 24 April 2022 will be dissolved after the AGM with effect from 24/04/2022 at 12PM. BAASA election commission will hold the election for the new BAASA executive members immediately after the AGM.

Our Vision, Purpose, and Values

Our Vision is that communities will be resilient, sustainable, supported, and healthy Purpose We are one of the new and emerging community organizations that excels in providing services and facilitates partnerships for the sustainability of Bhutanese community in South Australia.

Values In all our activities, with all the members of BAASA and others, these values guide us:

- Compassion
- Integrity
- Accountability
- Respect for differences

Our Services

BAASA's services vary from time to time but all are focused on community health and wellbeing and include:

- Address the settlement needs of Bhutanese community members and advocate for the services to the new arrival
- Referrals on counselling services, drug and alcohol services, mental health and for the people with disability
- Referrals on domestic and family violence, child, and youth welfare concerns to the service providers

Mission Statement/Objectives

- To work collectively, in good faith, to provide the members with wide ranging services and security, and to help realize all-round progress and prosperity.
- To protect, promote and preserve diverse culture, language, and heritage prevalent in the community and to strive for world peace.
- To inculcate better socio-cultural, ethical, pluralistic, and democratic values, sense of responsibility and accountability and civic sense in children, youth, and adult members.
- To enhance better understanding, tolerance, mutual respect, amity, and unity amongst members of the community.
- To promote and develop cross cultural bonding and good relationships with the broader Australian communities and institutions and participate in environmental conservation activities.
- To provide services and support to student and youth members to achieve excellence in the field of education and vocation, and to assist members to find suitable and sustainable employment.
- To inform, educate and empower members by organizing appropriate trainings, workshops and seminars on varied issues and topics.
- To promote and facilitate the settlement of Bhutanese in South Australia and continuously support their transition and integration in the mainstream Australian society.

Highlights of 22 December 2019- 24 April 2022

This report highlights the community engagement activities and events run by BAASA throughout the term 22 December 2019-24 April 2022. BAASA executive board has rendered the volunteer service for the best interest of Bhutanese community in South Australia. We work for the betterment of our community by engaging and connecting our community members in various community development activities and events. As a result, community members have got the opportunity to enhance the life-oriented skills and knowledge that empower them to cope with the new environment and system in this new country.

We were able to accomplish the positive outcome through our significant teamwork and collaboration with various organizations and clubs within our community. BAASA primary priority is to work collaboratively and cooperatively to build the sustainable strategic goal to embark with wide range of positive changes from the grassroots level and strengthen our vibrant community. We have encouraged both individuals and collective efforts that enable positive outcomes within our community. We have advocated and express to address the community concerns that were raised during our term.

BAASA executive members have profoundly contributed their time and efforts to serve our community to make it more sustainable and self-reliant. BAASA has been assisting the community members to integrate with broader communities more successfully and cope with the new environment regardless of transitional, cultural, social, and other various types of challenges that have been facing throughout transition phase after their resettlement. BAASA has been playing crucial role to empower the newly arrived

community members to explore different pathways to attain their personal and professional goals. Engagement of community members to strengthen and build the resilience of our community are the main achievement made throughout our tenure.

Bhutanese Australian Association of South Australia Inc. (BAASA) had able to achieve the organizational goals due to significant and outstanding support of community members, volunteers, individuals, government and non-government organizations and various settlement services providers. This is the fifth Annual report by Bhutanese Australian Association of South Australia Inc. (BAASA) presented at the Sixth Annual General Meeting was held on 24 April 2022 at 10 Church Street, Salisbury, SA 5108. This report comprises details of activities carried out between 22 December 2019 - 24 April 2022.

Bhutanese Australian Association South Australia Inc. (BAASA) has put the best effort to deliver the required services to the community members despite heavily impacted by the covid-19 restrictions. BAASA has organized the zoom meeting to connect and engage with the community leaders within the Bhutanese community in South Australia to tackle with the covid-19 pandemic and work together to support our community members in best possible manner. In the meantime, BAASA had to postpone many community engagement activities, including 9th Australian Bhutanese Interstate soccer tournament, 12th Annual Settlement Day and Teej festival due to covid-19 pandemic and strict restrictions enforced by the governments.

Our association also participated numbers of online meeting organized by the department of home affairs to discuss about the covid-19 pandemic and to implement the health measures and social distancing rules enforced by the federal and state governments. BAASA has closely worked with the department of home affairs to keep our community safe and reduce the risk of transmission. Our association had circulated the translation version of the covid-19 versions information to the community organizations, clubs, and church at all times and throughout the pandemic that was provided by the department of home affairs to our association. BAASA has always worked collaboratively and cooperatively with governmental, non-governmental and various organizations within SA, including organizations within our community to keep our community safe. We should be proud that we were able to defeat the covid-19 due to our collaboration and cooperation within the community. BAASA highly appreciates every individual who have played the significant role to keep our community safe throughout the pandemic and contributed to the spare time to support our community at various capacity.

BAASA Inc. has also got the privileged to participate the online minister's consultations on the 2021-2022 humanitarian Program on 27 May 2021. During the consultation the minister for Immigration, Citizenship, Migrant Services and Multicultural Affairs, the Hon Alex Hawke MP, has interacted with key community organizations and peak bodies as part of the community consultations on Australia's Humanitarian Program for 2021-2022.

During the community consultations, every organization was provided the three minutes to discuss about the issues that community has been facing in relation to the humanitarian program. During the meeting prime minister of Australia Hon Scott Morrison was also attended and interacted with the community leaders from CALD background.

Chairperson of BAASA Inc. has strongly advocated and raised the issues of significant numbers of 202 visa refusals within the Bhutanese community in South Australia and across Australia. BAASA has also appealed to address the visa refusal issues during the community consultations since many community members have raised this issue with our association and seeking support to reunite their family members at the earliest possible. BAASA also advocated and raised the visa refusal issues during the virtual meeting with the department of home affairs and they have said that they will escalate this issue to Canberra office.

BAASA had taken the initiative to form the Peak body/umbrella organization/ Council of Bhutanese Community of South Australia when executive members were elected which was held on 22 December 2019. BAASA executive members had done the extensive community consultation and tabled the proposals with the leaders from various organizations, faith groups, clubs, church, seniors, and intellectual bodies of Bhutanese Community of South Australia on 25 January 2021 to interact about forming BAASA as an umbrella organization/Bhutanese Council. During the consultation most of the leaders from organizations, church, community groups and sports clubs have endorsed the proposal that was tabled by the BAASA executive members during the community consultation and interaction.

After the proposal made by BAASA, most of the South Australian Bhutanese organizations have nominated the three representatives from each organization to do conduct the further discussion to form the BAASA as a Peak body/umbrella Organization/Bhutanese Council of Bhutanese community of South Australia. However, we didn't able to continue with the strategic goal that we have tabled during the community consultation due to covid-19 restriction. Unfortunately, we had to cancel and postpone the various annual functions/community activities by the considering the health, safety, and wellbeing of community members.

BAASA Inc. Community Partnership

The SKILL Project is a three-years project funded by the Department of Social Services' Information Linkages and Capacity Building Program (ILC). The main purpose of SKILL Project is to provide information to people living with disabilities about disability, the NDIS, and Support Services in the community. The SKILL CALD Project is to provide information about disability, the NDIS and Support services to people living with disabilities from a non-English speaking background. Six Co-design members, especially, people living with the disabilities and carers, from Bhutanese Community were identified and facilitated four Co-design meetings and six workshops in different six topics with the Bhutanese Community in 2021.



JFA Purple Orange honor the Co-design member's time and participation through honorariums. During the various six workshops BAASA had able to advocate on behalf of community members who are living with the disabilities and unable to access the various valuable services that they could be able to access by them to make their life more meaningful and independent. They were able to gain the knowledge and skills about the NDIS support services and eligibility criteria that people could be able to access the NDIS support. Community members also able to learn more about the different types of disabilities, eligibility criteria to receive the NDIS support, how to fill the access request from, GP support letter and why functional diagnosis is essential to approve the NDIS application. Participants also learnt and gained the knowledge about the system and policy of NDIS support system through these workshops. In the meantime, participants and speakers also discussed about how GP could play the crucial role while filling the NDIS and DSP forms. Face to face consultation and interactions were done during the workshops which has directly benefit to our community, especially, people living with the disabilities and their carers.

During the workshop, guest speakers from different disabilities related organizations were presented and shared the knowledge and skills that how the people with the disabilities could access the various support from the various organization to gain the employment and develop the deeper insights, knowledge and skills which could lead to secure the employment in future.

Guest Speaker from the Centrelink has provided the information about the disability support pension, including various allowances when the presenter from Centrelink provided the information during the workshop. Participants also learnt more about the various type of Centrelink allowances that have been providing to the people as per the situation. Speaker from the Centrelink also provided the information about the obligations of job seekers when people are in the job seekers payment and clarified that if people attend the fulltime English class at TAFE, then they are less likely to search the 20 jobs.

Speaker from the Disability Advocacy and complaints service of the south Australia (DACSSA) has provided the information about how they could assist to promote and protect the human rights of people living with the disability. He also explained more about the twenty points that need to be fulfilled in order to approve for the DSP allowance from the Centrelink and he also provided the information about the twenty points in clear and concise manner. Participants have provided the positive feedback regarding this information session because majority of participants don't have knowledge about the twenty points that is needed in order to approve the Disability Support Pension application from Centrelink.

Six months project in conjunction with JFA Purple Orange was concluded very successfully on 4th December 2021. Throughout the project around 70 participants have participated, and certificate of participation were issued to all participants at the end of the workshop. These six workshops have brought the positive outcomes by providing the awareness about the various types of unseen and unsolved issues that people with the disabilities have been facing within our community and how to address those issues to enable them to live their meaningful and independent life.

Mental health awareness online presentation was organized by Sonder to Bhutanese Community in relation drugs and alcohol. During the presentation, BAASA raised the issues about the increasing number of community members who are being engaged in drugs and alcohol and strategies that need to be implemented to resolve those kinds of issues. One of the accredited senior mental health workers had provided the information about the referral process to their organization and some of the criteria that are applied while referring the community members.

Similarly, BAASA had also organized the energy information, bushfire, financial information session in conjunction with the uniting communities on 6th February 2021 at Salisbury community hub. More than 30 community members were participated during the session and senior practitioner had provided the information about the financial counselling, budgeting, emergency assistance, appliance running cost, understanding solar power, including smart meter time of use tariffs. Nepali interpreter was organized during the session to deliver the information more effective manner.

Bhutanese Australian Association of South Australia Inc. (BAASA) has collaboratively and closely worked with the other providers such as HOST International, Australian Refugee Association Inc. (ARA), AMRC, Sonder, AMRC, CASSA and AMES Australia to support our community members in best possible ways to build the capacity of community, engaging and empowering the community members through supporting them to gain the employment opportunities, especially adult community members who have got the low level of English skills and settle well in new country within the short span of time.

COVID-19 impact and BAASA responses report

The Bhutanese community in SA has been accessing most of the available COVID related information from the Department of home affairs and SA health both in translated version. However, BAASA believed that the currently available COVID19 information has not accessed by community members, especially, people with disabilities, aged people, and low literacy level.



Mobile covid-19 vaccination clinic in conjunction with SA Health

Bhutanese Australian Association of South Australia Inc. (BAASA) had partnership with the STTARS throughout the tenure. The review meeting on 08/01/2021 between Survivors of Torture and Trauma and Rehabilitation Services (STTARS) and Bhutanese Australian Association of South Australia Inc. (BAASA) decided to collaborate in bringing out and circulating an audio visual (video) material on COVID-19 as an additional effort in mitigating the anxiety and stress of the Bhutanese community in SA and other confusion and misinformation generated by the ongoing pandemic in recent months.

Therefore, BAASA and STTARS have decided to produce the audio-visual aid in Nepali language to disseminate the covid-19 information more effectively for those who may not have been able to the take benefit from the currently available information during the meeting.

We should be aware that, most of the eldest people in our community do not able to access with the information from social media, newspapers, radio, and television due to the language barrier. Therefore, during the community consultation, we came into conclusion that effective medium to pass on the covid-19 related information would be through video since most of the senior community members do not able to read our own written language. It has been found that many people within our community were able to watch this video and learnt about the covid-19 vaccinations.

Finally, a joint initiative with the STTARS, covid-19 video was launched on 11th April 2021, Sunday and which has brought the positive outcomes within our community. The main aim to produce the video to raise the awareness about the covid-19 vaccinations and to keep safe everyone in the community. This video also provides the clear and current information about the covid-19 for Bhutanese community in South Australia. The video was successfully lunched and around 50 community members and representatives from the department of home affairs and human services, service providers and Mayor from the Salisbury council were attended during the launch ceremony of video.

This video was also screened during the 13th Annual Settlement Day 2021 that was organized by our association. BAASA believes that it has provided the positive and valuable information to our community members, especially to the senior community members of our community and people with the disabilities.

BAASA Inc. in conjunction with STTARS have again organized the community consultation which was held on 22 November 2020 at Parahill Community hub from 11 am to 2pm to do extensive interact about the covid-19 and its impact and how to improve the wellbeing of the community members. The Impact of COVID19 and Wellbeing in the Bhutanese community was framed on a set of questionnaires to discuss during the session.

Some of the Bhutanese deaf representatives of the community from TAFE SA have participated during the consultation and deaf/Auslan interpreters were organized by STTARS and BAASA to facilitate their involvement in the interaction.

Bhutanese Australian Association of South Australia Inc. (BAASA) has been successful to receive the CALD COVID-19 small grants fund in August 2021 from FECCA. BAASA has used this grant meaningful way to address the gap of Covid-19

vaccination information to reach out the community members who haven't been receiving the appropriate information due to their language barrier and low literacy level in their own language as well.

This grant has assisted our association to produce the video in our own language and published through our official Facebook page which will be mostly accessed by our community. Similarly, we were able to deliver the covid-19 vaccination information sessions to the community members to improve their knowledge and understanding about the covid-19 vaccines.

BAASA Inc. also organized the walk-in clinic for the covid-19 vaccination in conjunction with SA Health, Adelaide dragon sporting club and supported by the SA Disability care on 27 November 2021. More than 40 people were attended to have their first dose and second dose of covid-19 vaccinations.



BAASA Executive members and SA Health professional

BAASA was able to organize the meeting post covid-19 training to the communities' leaders and members of the community in August 2020. During the training more than 20 people were participated and through this training they had learnt to maintain the mental health and wellbeing of the individuals and family. This training also assisted to improve the individual, families and community social and emotional wellbeing and resilience. Community members had able to learn the strategy to reduce the social isolation and increase the participation within the community events with the safest ways by maintaining the restrictions.

BAASA Inc. was honored by HOST International

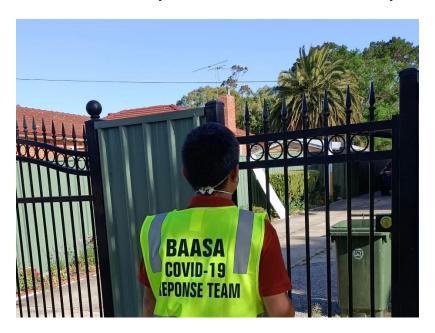
On 18 November 2021, Bhutanese Australian Association of South Australia Inc. (BAASA) was honored by HOST International, including DISKA and ADFC and other multicultural communities on its second anniversary with certificate of Appreciations. It was great privileged to work collaboratively with HOST International, including other settlement service providers who have been playing key role to develop our community since last 13 years. During conference, HOST International has also provided special time for our association, including other multicultural communities to deliver the short speech.

BAASA Covid-19 Response team

Bhutanese Community of South Australia has profoundly suffered by the global covid-19 pandemic, and we have been fighting to defeat the covid-19 since it has been started from 2019. However, our community has been heavily impacted by the covid-19 cases when the some of the restrictions have been lifted. Our community is experiencing another series of the covid-19 pandemic waves. This wave is spreading rapidly and has severely affected our community. Therefore, we are extremely disappointed to observe the ongoing increasing number of positive cases and deteriorating situation within our community due to pandemic which we wouldn't have expected it. However, positive aspect of our community is that most of community members have already vaccinated before another series of covid-19 pandemic waves hit across the country.

BAASA Inc. took the initiative to form the BAASA Covid-19 response team in collaboration with organizations and individuals within the Bhutanese Community in South Australia at this difficult time to address the critical situation and provide the support to the families who are affected by the covid-19 pandemic.

The primary purpose of form this response team is to deliver the essential supports to the families who have been affected by the Covid-19 positive. BAASA has organized the covid-19 response training for the 10 volunteers to support the affected the families within our community in most effective and safest way.



BAASA has extended support to the families by providing the essential items such as masks and sanitizers during the isolation period. BAASA's volunteers also provided the assistance to the covid-19 affected families by shopping essential foods and households' items and delivering to their houses. BAASA has supported more than 80 families who were staying at isolation. BAASA Covid-19 response team comprises the more than 25 active volunteers who have played the crucial and incredible role to support the covid-19 affected family. Volunteers from the Majority of organizations, clubs and faith groups were actively involved and collaborated with BAASA to deliver the selfless volunteer services, particularly to the families who are severely affected by the covid-19 pandemic.

BAASA was able to receive masks, sanitizers and volunteers' reimbursement vouchers from the various organizations and business within our community, including MP and external organizations. BAASA has honoured the volunteers, organizations, and sponsors with the certificate of appreciation during the public meeting on 26 March 2022, who have done the substantial contribution throughout the pandemic.

Special Humanitarian Program Support

Bhutanese Australian Association of South Australian Inc. (BAASA) has been supporting the sponsors and people in refugee camps in Nepal to resettle well under 202 SHP program since 2014. Our association has been advocating on behalf our community members to reunite their family members and actively involved in supporting the community members in filling up the proposer's application forms and always providing the support letters. BAASA has been supporting to organize the interest free loan previously from IOM and currently from other organization and supported to arrange the repayment directly from Centrelink payment.

In addition to that, BAASA has worked closely with the various settlement service providers to settle our newly arrived community members in this new country. BAASA also provided the support to new arrival to connect with the community and linked with the relevant service providers. BAASA has been supporting to lodge the application for the new property during the time of transition from short term property to long term property and providing the reference and support letter to the new families.

Australian Day Event

As previous years, Bhutanese Community (Bhutanese Australian Association of SA Inc.) participated in the Australian Day Parade on 26 January 2020. The community had an opportunity to come together to celebrate our country "Australia" and its culture. It assists to promote and develop cross cultural bonding and good relationships with the broader Australian community and institutions and participates in environmental conservation activities.

Australian Day gives an opportunity to share our own stories and it also symbolizes the expression of immense gratitude for starting our new journey of life in Australia. It also provides the platform to showcase and support the values that underpin Australia Day - values like diversity, inclusion, and social cohesion. The Parade is traditionally a celebration of our diversity, including many community organizations like us for showcasing our rich and dynamic communities.

Australia Day is a day for all Australians, no matter where our personal stories began. It's a day to reflect on what it means to be Australian, to celebrate contemporary Australia and to acknowledge our history. It is sure to be an enormous display of a diverse and dynamic culture.

The event was meaningful, all community members participated during this event to showcase our cultural richness, to show pride in our community and share the day with family, friends, and members of the wider communities. It reflects our values, cultural heritage, and dynamism within the wider communities of Australia through this

platform. It was immensely grateful to everyone for your continued support and participation in Australia Day every year since we arrived in Australia. BAASA didn't able to participate in 2021 Australian Day due to pandemic. BAASA also didn't participate Australia Day Parade in 2022 due to covid-19 pandemic.

ABS Census 2021 Information Session:

Bhutanese Australian Association of South Australia Inc. (BAASA) has organized the information session in conjunction with the Australian Bureau Statistics (ABS) on 20 June at 10 Church Street, Salisbury to provide the information about the census information which will hold every five years in Australia. ABS team did the presentation about the census 2021 and provided the information that new system that was implemented this 2021 census. During the session, ABS informed about how to access the online and hard copy application form and place to be accessed the hard copy application.

During the session it has been informed to all community members that it is mandatory to complete the census from 20 July to last week of the August if not ABS might issue the penalties and fine to the household who refuse to complete the census on time. ABS has recruited the two census field officers from our community to support the community members to fill the census form in an appropriate way and translate during the census information session at various organizations and locations within northern suburbs of Adelaide, SA where our majority of community members have been resettled and people having the language barriers. During the information more than 25 people were attended, including the community leaders from various communities within the Bhutanese Community in South Australia.

Employment Support Report

BAASA has played the key role to support our community members who have got the very low level of English language level and do not have the appropriate qualification to secure the suitable employments in Australia after arriving from the overseas. We have found that most of the community members who have got the low level of English language are facing the hard time to enter the suitable industries due to lack of local experience though they have got the experiences in various industries from overseas. Many settlement service providers have been assisting the community members to gain the employment opportunities; however, our community members are still facing difficulties to settle well in Australia. BAASA has been assisting the community members to gain the sustainable employment opportunities to enhance their financial independency.



Strawberry Farm, 24 November 2020

Therefore, considering the current situation of our community members BAASA has attended the CALD communities' employment consultation organized by Sonder on 9 September 2020. During the consultation various guest speakes from employment industries, including leaders from the CALD communities were attended and discussed about how communities' leaders would assist the community members to connect at the different employment industries and especially community members who have got the low level of literacy level and difficult to secure their first employment in Australia. People who came from the horticulture industries said that they are seeking for people who are interested to work in different work roles within the horticulture industries.

BAASA has invited the guest speaker from the MADEC and Tony from Agrosolve Pty.Ltd, to provide the information about the employment opportunities at the current stage and first employment session was held at Salisbury TafeSA on 4 April 2021. During the information session, seniors, and community leaders from within the community were attended and guest speaker from MADEC has provided the information about the current employment opportunities, especially in the horticulture industries and how they would assist to our community members who wanted to work at horticulture industry. During the session, Mark from MADEC has provided the detail information about the casual, part-time, and fulltime employment opportunities at glass house and ther horticulture industries.



Horticulture Employment Information Session on 13 June 2021

In the similar manner, second employment information session was held on 15 June 2021 at 33B Ann Street, Salisbury (SA Disability care office) and more than 30 community members were attended during the session who are interested to start their career in various horticulture industries. During the employment information session Mark Cody provided the information about the employment opportunities that are available in various horticulture industries and said that there is shortage of workers at this current stage. BAASA has coordinated with him and assisted the community members to organize the induction session at different horticulture companies. More than 50 community members had able to secure the permanent fulltime, permanent part-time and casual jobs in various horticulture industries.

BAASA has provided the assistance to community members to prepare the resume and cover letter, including to fill the payroll forms of the community members as per their request and our association also assisted to organize the transportation to the community members who don't have their own transport by collaborating with the employers who have recruited our community members. Through these employment opportunities, we have come to learn that they have able to gain the local experience and skills and they are successful to secure the jobs in other industries as well. One of the positive aspects of these, employment information session has developed the high level of networking skills within the community members and other community members have also able to enter the industries through networking with the friends/relatives who have already started to work at these industries. Through these assistance to the community members, they said that they can become financially independent, improved the mental, social, and physical wellbeing, and highly engaged as well. Some of the community members also said that through this employment engagement, it has decreased the job search obligation which is one of the difficult parts of their life when they are under the job seeker allowance due to low level of language and computer skills.

BAASA also assisted the community members to prepare resume, learn techniques to face job interviews and other related skills.



During induction on 20 June 2021 at Le Fresh Company

Consultation with Centrelink and Job providers

BAASA in collaboration with the Robert from the Nick Champion Office had organized the two-community consultations to discuss about how to resolve the significant job search problem that community members have been facing with the job provider and Centrelink obligations. First consultation was organized on 4th August 2021 and during the forum more than 30 community members were participated. Robert Klose Nick champion office and Guest speakers Paul Williams, employment facilitator-local Jobs program from Adelaide North were attended. Paul had provided the information about how they could assist the people who have got the very low level of English language skills, people who don't have driver license and don't have local experience.

The second consultation was held on 20th October 2021 at Salisbury West Club and around 40 community members have participated during the community consultation. More than six job providers, guests from different organizations and Centrelink were attended the presentation. Tanya from Centrelink had provided the information about the Centrelink system and various types of allowances as per the situation of every individual.

In the same manner, manager from the job prospect had provided the information about the obligation of the job seeker with the job providers and how it would affect when the obligation is not met as per the pathway plan of the job seekers. BAASA and Rob from the office of Nick Champion have advocated on behalf of the community members to always manage the interpreter during the appointment and Job providers need to consider the job seekers' English language skills and other relevant skills when they establish the pathway plan, especially, job search.

During the consultation, community members had raised the concerns about the 20 Job search to fulfill their obligation and they said that they have been struggling to find the jobs 5 jobs also due to their low level of computer literacy skills and low level of English. Community members also raised the concerns that their mental health and wellbeing have been deteriorating due to high level of stress when they are not able to search the required jobs in a month. BAASA and other guest speakers had advocated to support the job seekers in a culturally appropriate ways and find the appropriate employment opportunities according to the skills and qualification they have acquired. Job providers said that they will review the pathway plan as per the client's English language level skills.

Annual Settlement Day 2021

The annual settlement Day has been organizing every year as an annual settlement day on second of every year to mark first arrival of Bhutanese in Australia under humanitarian program. Due to covid-19 pandemic, BAASA cancelled the 12th Annual settlement day by consideration the health, safety and wellbeing of community members and guests. However, Honorable Jing Lee MLC, Assistant Minister to the premier and Opposition leader of SA, Peter Malinauskas MP had sent the warm wishes on written form to our community.

During the 13th settlement day 2021 Annual Day, different community organizations within our community have participated and performed the various types of cultural performance to showcase the diversity that exists within the Bhutanese community. MPs from federal, state and both mayors from city of Salisbury and Playford council, Honorable Jing Lee, Minister to the Premier of SA representing the Premier of SA were attended at the celebrations. In the same way, Hon. Zoe Bettison attended the program by representing the opposition leader, Hon. Peter Malinauskas MP. This special occasion has provided the platform to promote our culture and traditions. It was also the occasion to mark the 13th years that we called Australia our new home. BAASA also extended sincere gratitude to the different level of governments, service providers, sponsors, volunteers, and individuals who have significantly supported our community to settle well in Australia in the last 13th years. During the 13th Annual settlement day more than 300 community members, including the deaf people were participated despite the unprecedent time. Deaf people from South Australian Bhutanese community have showcase their skills and performance and they also

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exhibited their arts and craft for the first time at annual settlement day. During the annual settlement day, newly established businesses within our community have got the platform to promote their business to the broader communities and more importantly, community members were able to connect, network and engaged. The annual settlement day includes cultural dance, presentation, and the taste of Bhutanese cuisine.



During the 13th Annual Settlement Day-15th May 2021

Bhutanese Australian Association of South Australian (BAASA) acknowledges the support and work done by its volunteers and community members through the years. BAASA would also like to take this opportunity to acknowledge the support provided by all levels of governments, service providers, community organizations and individuals. Our services and programs would not be as successful without their significant supports. BAASA would like to acknowledge the following community partners and sponsors who have Following are the governments who have been assisting our community in various levels.

Funding and Community Partners

Federal and State Governments City of Salisbury City of Playford Adelaide Cemetries Authority Australian Refugee Association Inc. (ARA) **HOST International AnglicareSA** Australian Migrant Resource Centre (AMRC) Survivor of Torture & Trauma Assistance & Rehabilitation (STTARS) Sonder

Orange Purple Commonwealth Bank **FECCA**

Australian Department of Social Services Department of Home affairs AMES Australia

NDCO

Australian Redcross Commonwealth Bank Uniting Communities

Community Access and Services SA (CASSA)

Leavesware Australia

Help Himalayan Youth Foundation

MADAA Inc.

SA Disability Care

Rise High Financial Solutions

Gorkhali Production

Deurali Restaurant

Namaste Super Market

Federal and State MPS

Including all organisations, Church, faith groups and clubs within Bhutanese Community in SA

Media Partners:

Bhutan News Network Gorkhali Production Bhutanese Across the Globe

Club of BAASA Inc. Former Chairpersons

Mr.Jogen Gazmere: (2009-2011) Mr.Suren Ghaley: (2012-2013) Mr.Kamal Dahal: (2014-2017) Mr.Sushil Niroula (2017-2019)

Facilities available for Community

BAASA has been providing free service to use the assets available at our organisation. Many community members and organisations within our community have been using the PA system in their special events or functions with free of cost since BAASA has decided to lend the system without any cost in community-based functions and events. BAASA has always lent the PA system on the written agreement between the organisation and other party who wanted to borrow the goods. During our tenure BAASA has supported to the various organisations and individuals by lending our PA systems without any cost. BAASA wrote-off the trailer and other utensils because they were not in good condition to be used in further.

Conclusion

Current board members of BAASA also wishes to see our community with more progress and development in near future. It has been our great privilege to contribute our volunteering services during our spare time for the benefit and best interest of our community. Throughout the journey of volunteering period, we have come across

various types of difficulties and we always worked together to resolve in an appropriate manner for those challenges and unexpected circumstances within our community.

BAASA appreciates the paid members, community members and volunteers endeavour to be part of our association, striving for preservation of Bhutanese identity and culture in multicultural Australia. BAASA would like to extend deep appreciation for the volunteers and community members for your precious time and commitment that you have provided during your tenure of two years. We are indebted of your hard work, and we acknowledge your volunteer contribution that you made within the Bhutanese community of South Australia.

Through your volunteering contribution, you were always driven to serve the community and your determination have set the benchmark to take our community to new height. We would like to assure that we are indebted by outstanding inputs of our volunteers, organisations, and sponsors throughout the term. Your participations have added the significant level of value to our program, and we are very impressed by your commitment, motivation, and dedication that you have shown throughout the tenure.

BAASA Inc. would like to extend my deep appreciation for your invaluable supports that you have rendered during the tenure to make it more successful. BAASA would expect the same level of contribution and support in our future community engagement activities as well.

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Revenue			
		2019-2020	2021-2022
Asset Type	Description	Prior Year	Current Year
Amount Forwarded	Cash	\$ 6,713.00	\$ 7,648.00
Donation Received	Cash	0	\$ 12,851.00
Grants	Cash	\$ 5,000.00	\$ 10,000.00
Membership fee	Cash	\$ 100.00	\$ 150.00
Total Assets		\$ 11,813.00	\$ 30,649.00

Expenses			
		2019-2020	2021-2022
Asset Type	Description	Prior Year	Current Year
Annual Days	Cash	0	\$ 9,551.00
Depreciation of office furniture	Equipment	\$ 150.00	\$ 241.00
Depreciation of office furniture	Equipment	\$ 120.00	\$ 130.00
Depreciation of PA System	Equipment	\$ 150.00	\$ 375.00
Sports	Cash	\$ 500.00	0
Administration Expenses	Cash	\$ 201.00	\$ 566.00
Insurance	Cash	\$ 1,795.00	\$ 1,795.00
Post Box Renewal	Cash	\$ 131.00	\$ 144.00
Volunteer Program	Cash	\$ 1,052.00	\$ 1,450.00

Donation Given	Cash	\$ 1,000	\$ 2,750.00
Production	Cash	0	\$ 1,000.00
COVID-19 Response Program	Cash	0	\$ 5,000.00
Total Assets		\$ 5,099	\$ 23,002

Current Assets			
		2019-2020	2021-2022
Asset Type	Description	Prior Year	Current Year
Catering Utensils	Assets	\$ 501.00	\$ 451.00
Office Equipment	Investments	\$ 700.00	\$ 630.00
PA System	Assets	\$ 3,000.00	\$ 1,500.00
Computers	Accounts receivable	\$ 616.00	\$ 554.00
Total Assets		\$ 4,817.00	\$ 3,135.00

Liabilities			
		2019-2020	2021-2022
Liability Type	Description	Prior Year	Current Year
Current Liabilities	Accounts payable	0	0
Total Liabilities		0	0

Community Hall Account

		2019-2020	2021-2022
Community Hall	Cash in Bank	\$ 1017.09	\$ 1017.09
Total Amount		\$ 1017.09	\$ 1017.09